



Date _____

Case Number _____

MEDIATION EVALUATION FORM

Please take a few minutes to respond to the following questions. Your reviews are very important to us, and will be treated confidentially. A return envelope is provided for your convenience.

Preparing for the Mediation

1. What did you expect to achieve from participating in the mediation?

2. What concerns, if any, did you have about participating in the mediation?

3. In preparing for your mediation, how helpful was the introductory phone call from the mediator?

___ Helpful ___ Not Helpful ___ Not Received ___ Not Needed

During the Mediation

The mediator adequately explained the mediation process.

___ Strongly Agree ___ Agree ___ Disagree ___ Strongly Disagree

I was given the opportunity to discuss and explain some or all of the issues that led to this mediation.

___ Strongly Agree ___ Agree ___ Disagree ___ Strongly Disagree

My views were considered before any solutions or agreements were made.

___ Strongly Agree ___ Agree ___ Disagree ___ Strongly Disagree

I was treated fairly by the mediators.

___ Strongly agree ___ Agree ___ Disagree ___ Strongly Disagree

Zoom/Virtual Mediation

1. In preparing for a Zoom (virtual) mediation, how helpful was the Zoom practice session?

___ Helpful ___ Not Helpful ___ Did not participate

Comments about your Zoom/virtual experience:

Outcome of the Mediation

1. I was satisfied with the outcome of the mediation.

___ Agree ___ Undecided ___ Disagree

2. On how many issues did you reach an agreement?

___ All ___ Most ___ Few ___ None

3. If none or only some of the issues were resolved, is there anything else that could have been done to help reach an agreement on additional issues?

4. Regardless of whether or not an agreement was reached:

Did you get a better understanding of the issues?	Yes	No
Did you get a better understanding of your own interests?	Yes	No
Did you get a better understanding of others' interests?	Yes	No
Did you feel that communication between participants improved?	Yes	No

5. What is your overall evaluation of the mediation?

___ Excellent ___ Good ___ Mediocre ___ Poor

6. Comments about your mediation experience:

OPTIONAL: What role did you have at the mediation?

Parent/Student	Advocate for Parent/Student
School	Advocate for School
AEA	Advocate for AEA
Other	Advocate for School and AEA