

# IDEA Dispute Resolution Data Summary for: U.S. and Outlying Areas 2008-09 to 2017-18

The Individuals with Disabilities Education Act (IDEA) requires states and entities receiving IDEA grants to make available four dispute resolution processes and report annually on each to the U.S. Department of Education Office of Special Education Programs (OSEP). The four dispute resolution processes include written state complaints, mediation, due process complaints, and resolution meetings associated with due process.

The purpose of this summary is to provide an historical look at dispute resolution data and to assist with the identification of trends and changes in the use of the IDEA dispute resolution processes over time. Additional summaries can be found on the CADRE website at: <a href="http://www.cadreworks.org/resources/cadre-materials/state-part-b-dispute-resolution-data-summaries">http://www.cadreworks.org/resources/cadre-materials/state-part-b-dispute-resolution-data-summaries</a>.

This summary features data for school years ("SY" July 1-June 30) 2008-09 through 2017-18 drawn from CADRE's National Longitudinal Database. Data are collected from the following sources: [1] from SY 2008 to the present, Section 618 data collected by the Data Accountability Center (DAC) and, as of SY 2011, reported to EDFacts; [2] data published in OSEP's Annual Report to Congress; and [3] data adjustments collected from states by CADRE after OSEP data were locked.

CADRE examines dispute resolution data for internally inconsistent values (based on report element definitions). When inconsistent values are found they are reconciled with OSEP. States are encouraged to submit notes or explanations regarding any conditions, anomalies, or corrections relating to the data included herein. CADRE is looking to improve the usefulness of these reports. Please provide us your input by responding to a brief survey at: <a href="https://www.surveymonkey.com/r/datasummary">https://www.surveymonkey.com/r/datasummary</a>.

#### Contents:

Pages 2 - 10: The following charts (for SY 2006-07 through 2017-18):

- 1) Total Dispute Resolution Activity by State/Entity per 10K Childcount: 2017-18
- 2) IDEA Dispute Resolution Activity per 10K Childcount
- 3) IDEA Dispute Resolution Activity
- 4) Relative Use of Dispute Resolution Options
- 5) Aggregate Use of Dispute Resolution Options
- 6) Written State Complaint Activity per 10K Childcount
- 7) Mediation Activity per 10K Childcount
- 8) Due Process Complaint Activity per 10K Childcount
- 9) Timeliness of Due Process Hearing Decisions per 10K Childcount
- 10) Relative Disposition of Due Process Complaints

Pages 11 - 21: Annual dispute resolution data summaries (for SY 2008-09 through 2017-18).

For clarification or assistance, contact:

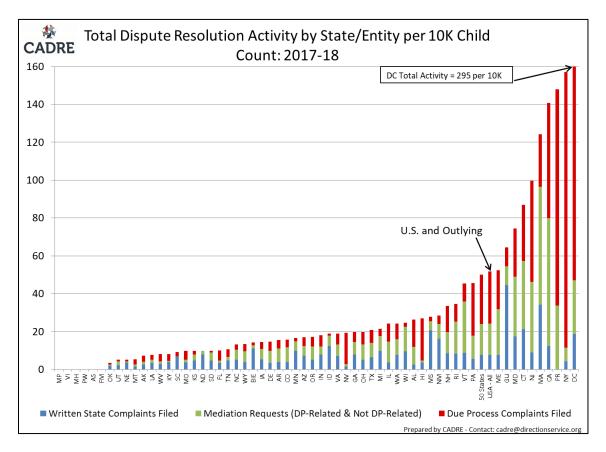
Diana Cruz

<u>cadre@directionservice.org</u>

or call 541-359-4210

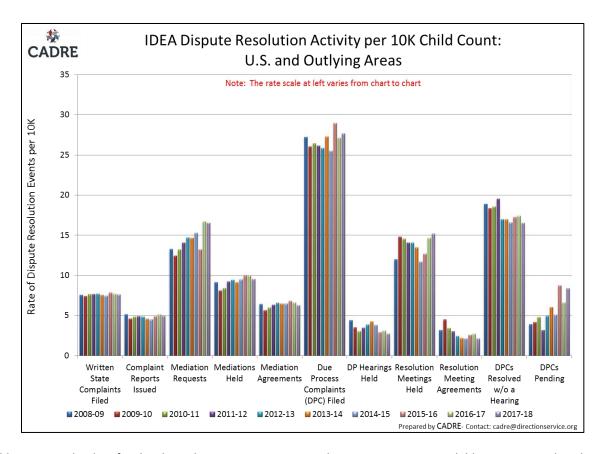
Created by CADRE

This report contains graphic charts and tables with IDEA Dispute Resolution Activity for the U.S. and Outlying Areas. The charts are pictures that feature alternative text descriptions, and the tables contain data points and brief interpretation of the data. A table containing the data depicted in the chart follows each chart. Note: In this report, the abbreviation "DP" is used for due process, "DPC" for due process complaint, and "WSC" for written state complaint. The term "w/o" is used as an abbreviated from of the word "without."



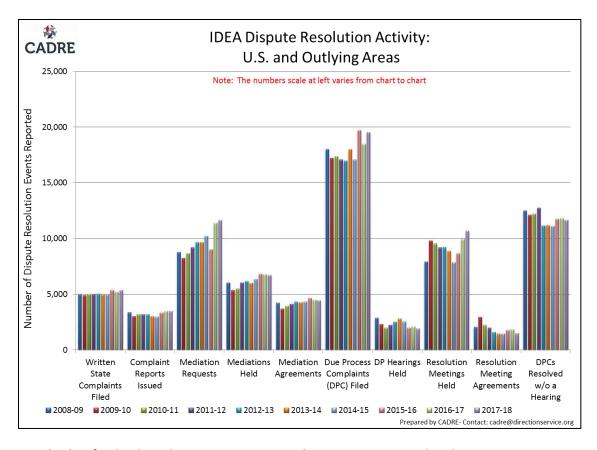
The table below displays the data represented in the chart above, *Total Dispute Resolution Activity by State/Entity per 10K Childcount*. The states/entities are ranked, from least to most, on the number of total events and rate of occurrence for each type of dispute resolution event (i.e., written state complaints filed, mediation requests, and due process complaints filed).

State/Entity	Total Events per 10k	State/Entity	Total Events per 10k	State/Entity	Total Events per 10k
MP	0.0	NC	13.1	AL	26.4
VI	0.0	WY	13.5	HI	27.0
MH	0.0	BIE	14.3	MS	27.9
PW	0.0	IA	14.6	NM	28.4
AS	0.0	DE	14.7	NH	33.5
FM	0.0	AR	15.5	RI	34.5
OK	3.6	CO	15.8	VT	45.3
UT	5.1	MN	16.5	PA	45.7
NE	5.2	AZ	17.0	50 States	50.0
MT	5.3	OR	17.2	USA - All	51.9
AK	7.3	IN	18.1	ME	52.3
LA	7.7	ID	18.8	GU	64.5
WV	8.1	VA	19.0	MD	74.5
KY	8.2	NV	19.3	СТ	86.9
SC	9.2	GA	19.7	NJ	99.7
MO	9.8	ОН	19.7	MA	124.2
KS	9.8	TX	20.8	CA	140.8
ND	9.9	MI	21.5	PR	147.9
SD	9.9	IL	24.2	NY	157.1
FL	10.1	WA	24.3	DC	295.5
TN	10.7	WI	24.6		



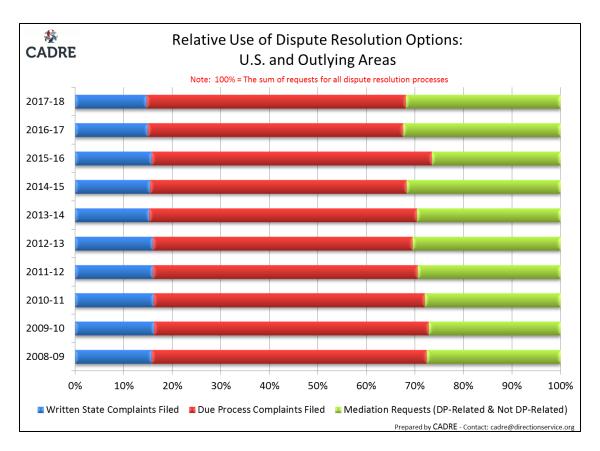
This table contains the data for the chart above, IDEA Dispute Resolution Activity per 10K Childcount: U.S. and Outlying Areas.

Dispute Resolution Florent	2008-	2009-	2010-	2011-	2012-	2013-	2014-	2015-	2016-	2017-
Dispute Resolution Element	09	10	11	12	13	14	15	16	17	18
Written State Complaints Filed	7.6	7.4	7.7	7.7	7.7	7.6	7.5	7.9	7.7	7.6
Complaint Reports Issued	5.1	4.6	4.9	4.9	4.9	4.6	4.5	4.9	5.1	5.0
Mediation Requests	13.3	12.5	13.2	14.1	14.7	14.7	15.3	13.3	16.8	16.5
Mediations Held	9.2	8.1	8.4	9.3	9.4	9.1	9.5	10.0	10.0	9.5
Mediation Agreements	6.4	5.6	6.0	6.3	6.6	6.5	6.5	6.8	6.6	6.3
Due Process Complaints (DPC) Filed	27.2	26.0	26.4	26.2	25.8	27.3	25.5	29.0	27.2	27.7
DP Hearings Held	4.4	3.5	3.0	3.5	3.9	4.3	3.8	2.9	3.1	2.7
Resolution Meetings Held	12.0	14.8	14.6	14.1	14.1	13.5	11.7	12.7	14.7	15.2
Resolution Meeting Agreements	3.2	4.5	3.4	3.0	2.5	2.2	2.1	2.6	2.8	2.1
DPCs Resolved w/o a Hearing	18.9	18.4	18.6	19.5	17.0	17.0	16.6	17.3	17.4	16.5
DPCs Pending	3.9	4.2	4.8	3.2	5.0	6.0	5.1	8.8	6.6	8.4



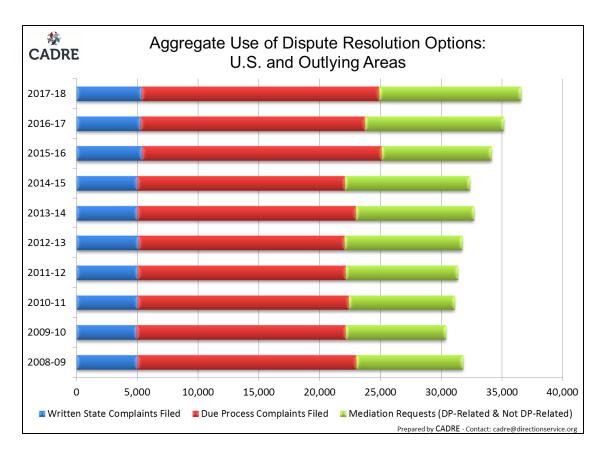
This table contains the data for the chart above, IDEA Dispute Resolution Activity: U.S. and Outlying Areas.

Dispute Resolution Element	2008-	2009-	2010-	2011-	2012-	2013-	2014-	2015-	2016-	2017-
Dispute Resolution Element	09	10	11	12	13	14	15	16	17	18
Written State Complaints Filed	5008	4922	5035	5025	5076	4997	4991	5369	5239	5362
Complaint Reports Issued	3403	3051	3201	3223	3198	3043	3016	3344	3504	3502
Mediation Requests	8773	8240	8693	9219	9680	9688	10260	9034	11413	11666
Mediations Held	6054	5378	5527	6055	6200	6035	6364	6830	6810	6730
Mediation Agreements	4250	3720	3950	4149	4338	4289	4359	4654	4518	4441
Due Process Complaints (DPC) Filed	18020	17228	17380	17118	16980	18011	17107	19737	18490	19544
DP Hearings Held	2904	2329	1997	2262	2543	2813	2571	1990	2119	1933
Resolution Meetings Held	7938	9806	9571	9223	9249	8910	7855	8670	9975	10719
Resolution Meeting Agreements	2090	2975	2251	1991	1615	1463	1485	1774	1873	1504
DPCs Resolved w/o a Hearing	12514	12142	12219	12777	11164	11222	11119	11782	11854	11669



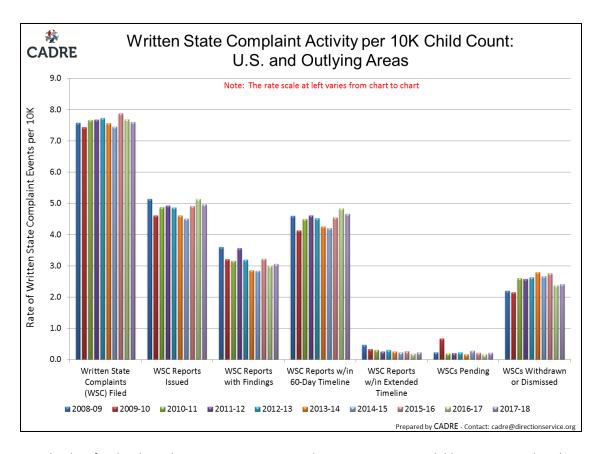
The number of dispute resolution events reported by process (written state complaints filed, due process complaints filed, and mediation requests) in the U.S. and Outlying Areas for the years 2008-09 to 2017-18 were used to create the *Relative Use of Dispute Resolution Options* chart shown above. This table contains the data for the chart.

Year	Written State Complaints Filed	Due Process Complaints Filed	Mediation Requests (DP-Related & Not DP-Related)
2008-09	5008	18020	8773
2009-10	4922	17228	8240
2010-11	5035	17380	8693
2011-12	5025	17118	9219
2016-17	5076	16980	9680
2013-14	4997	18011	9688
2014-15	4991	17107	10260
2015-16	5369	19737	9034
2016-17	5239	18490	11413
2017-18	5362	19544	11666



The number of dispute resolution events reported by process (written state complaints filed, due process complaints filed, and mediation requests) in California for the years 2008-09 to 2017-18 were used to create the *Aggregate Use of Dispute Resolution Options* chart shown above. This table contains the data for the chart.

Year	Written State Complaints Filed	Due Process Complaints Filed	Mediation Requests (DP-Related & Not DP-Related)
2008-09	5008	18020	8773
2009-10	4922	17228	8240
2010-11	5035	17380	8693
2011-12	5025	17118	9219
2016-17	5076	16980	9680
2013-14	4997	18011	9688
2014-15	4991	17107	10260
2015-16	5369	19737	9034
2016-17	5239	18490	11413
2017-18	5362	19544	11666

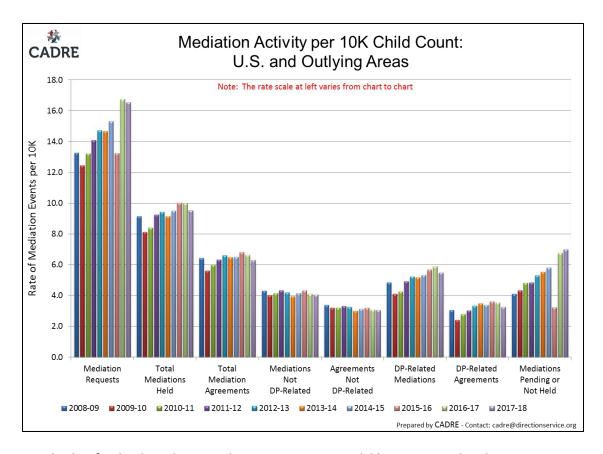


This table contains the data for the chart above, Written State Complaint Activity per 10K Childcount: U.S. and Outlying Areas.

Muitton State Compleint Frants	2008-	2009-	2010-	2011-	2012-	2013-	2014-	2015-	2016-	2017-
Written State Complaint Events	09	10	11	12	13	14	15	16	17	18
Written State Complaints (WSC) Filed	7.6	7.4	7.7	7.7	7.7	7.6	7.5	7.9	7.7	7.6
WSC Reports Issued	5.1	4.6	4.9	4.9	4.9	4.6	4.5	4.9	5.1	5.0
WSC Reports with Findings	3.6	3.2	3.2	3.6	3.2	2.9	2.8	3.2	3.0	3.1
WSC Reports within 60-Day Timeline	4.6	4.1	4.5	4.6	4.5	4.3	4.2	4.5	4.8	4.7
WSC Reports within Extended Timeline	0.5	0.3	0.3	0.3	0.3	0.3	0.2	0.3	0.2	0.2
WSCs Pending	0.2	0.7	0.2	0.2	0.2	0.2	0.3	0.2	0.2	0.2
WSCs Withdrawn or Dismissed	2.20	2.15	2.60	2.57	2.63	2.79	2.66	2.75	2.38	2.42

The table below contains the number of each type of written state complaint event reported between 2008-09 and 2017-18.

	2008-	2009-	2010-	2011-	2012-	2013-	2014-	2015-	2016-	2017-
Written State Complaint Events	09	10	11	12	13	14	15	16	17	18
Written State Complaints (WSC) Filed	5008	4922	5035	5025	5076	4997	4991	5369	5239	5362
WSC Reports Issued	3403	3051	3201	3223	3198	3043	3016	3344	3504	3502
WSC Reports with Findings	2378	2121	2079	2332	2104	1886	1904	2193	2039	2155
WSC Reports within 60-Day Timeline	3041	2733	2958	3017	2969	2814	2814	3096	3293	3288
WSC Reports within Extended Timeline	308	222	202	168	205	170	151	179	132	161
WSCs Pending	150	448	127	130	150	109	191	148	116	154
WSCs Withdrawn or Dismissed	1455	1423	1707	1683	1728	1845	1784	1877	1619	1706

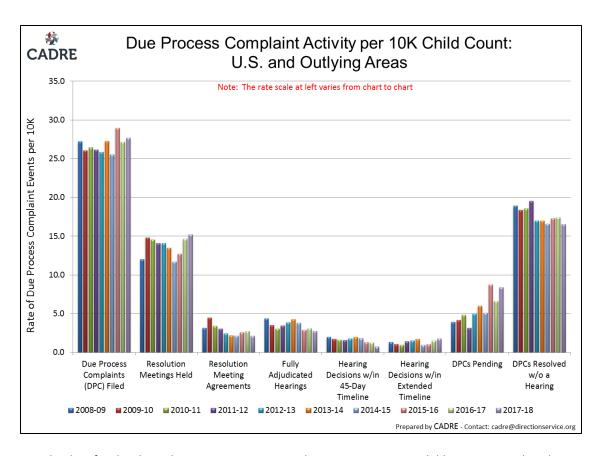


This table contains the data for the chart above, Mediation Activity per 10K Childcount: U.S. and Outlying Areas.

Mediation Events	2008-	2009-	2010-	2011-	2012-	2013-	2014-	2015-	2016-	2017-
ivieulation Events	09	10	11	12	13	14	15	16	17	18
Mediation Requests	13.3	12.5	13.2	14.1	14.7	14.7	15.3	13.3	16.8	16.5
Total Mediations Held	9.2	8.1	8.4	9.3	9.4	9.1	9.5	10.0	10.0	9.5
Total Mediation Agreements	6.4	5.6	6.0	6.3	6.6	6.5	6.5	6.8	6.6	6.3
Mediations Not DP-Related	4.3	4.0	4.2	4.3	4.2	4.0	4.2	4.3	4.1	4.1
Agreements Not DP-Related	3.4	3.2	3.2	3.3	3.3	3.0	3.1	3.2	3.1	3.0
DP-Related Mediations	4.8	4.1	4.2	4.9	5.2	5.2	5.3	5.7	5.9	5.5
DP-Related Agreements	3.0	2.4	2.8	3.0	3.3	3.5	3.4	3.6	3.5	3.3
Mediations Pending or Not Held	4.1	4.3	4.8	4.8	5.3	5.5	5.8	3.2	6.8	7.0

The table below contains the number of each type of mediation event reported between 2008-09 and 2017-18.

Mediation Events	2008- 09	2009- 10	2010- 11	2011- 12	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	2017- 18
Mediation Requests	8773	8240	8693	9212	9680	9688	10260	9034	11413	11666
Total Mediations Held	6054	5378	5527	6055	6200	6035	6364	6830	6810	6730
Total Mediation Agreements	4250	3720	3950	4149	4338	4289	4359	4654	4518	4441
Mediations Not DP-Related	2852	2665	2735	2832	2763	2611	2790	2954	2798	2859
Agreements Not DP-Related	2234	2125	2111	2171	2139	1991	2095	2190	2106	2146
DP-Related Mediations	3202	2714	3792	3223	3437	3425	3574	3876	4012	3871
DP-Related Agreements	2016	1595	1839	1978	2199	2298	2264	2464	2412	2295
Mediations Pending or Not Held	2719	2860	3174	3164	3480	3653	3896	2204	4603	4936

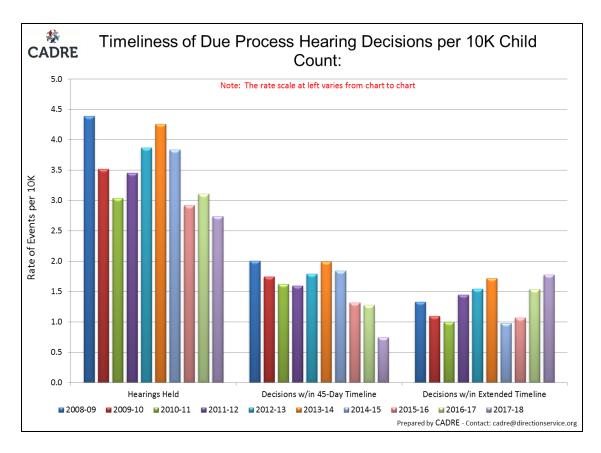


This table contains the data for the chart above, *Due Process Complaint Activity per 10K Childcount: U.S and Outlying Areas*.

Due Process Events	2008- 09	2009- 10	2010- 11	2011- 12	2011- 12	2013- 14	2014- 15	2015- 16	2016- 17	2017- 18
Due Process Complaints (DPC) Filed	27.2	26.0	26.4	26.2	25.8	25.8	25.5	29.0	27.2	27.7
Resolution Meetings Held	12.0	14.8	14.6	14.1	14.1	13.5	11.7	12.7	14.7	15.2
Resolution Meeting Agreements	3.2	4.5	3.4	3.0	2.5	2.2	2.1	2.6	2.8	2.1
Fully Adjudicated Hearings	4.4	3.5	3.0	3.5	3.9	4.3	3.8	2.9	3.1	2.7
Hearing Decisions within 45-Day Timeline	2.0	1.7	1.6	1.6	1.8	2.0	1.8	1.3	1.3	0.7
Hearing Decisions within Extended Timeline	1.3	1.1	1.0	1.4	1.5	1.7	1.0	1.1	1.5	1.7
DPCs Pending	3.9	4.2	4.8	3.2	5.0	6.0	5.1	8.8	6.6	8.4
DPCs Resolved without a Hearing	18.9	18.4	18.6	19.5	17.0	17.0	16.6	17.3	17.4	16.5

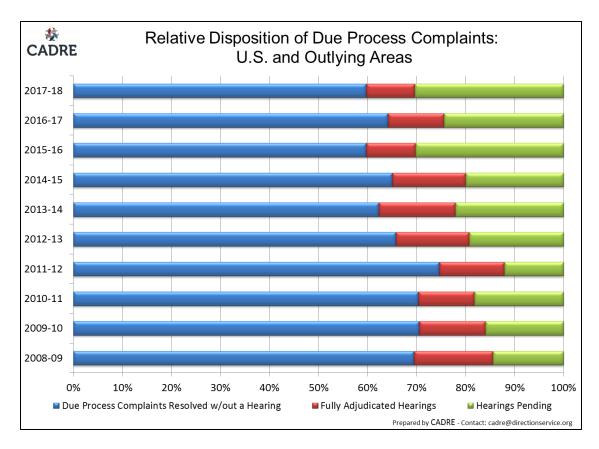
The table below contains the number of each type of due process event reported between 2008-09 and 2017-18.

Due Process Events	2008-	2009-	2010-	2011-	2011-	2013-	2014-	2015-	2016-	2017-
Due Process Events	09	10	11	12	12	14	15	16	17	18
Due Process Complaints (DPC) Filed	18020	17228	17380	17118	16980	18011	17107	19737	18490	19544
Resolution Meetings Held	7938	9806	9571	9223	9249	8910	7855	8670	9975	10719
Resolution Meeting Agreements	2090	2975	2251	1991	1615	1463	1485	1774	1873	1504
Fully Adjudicated Hearings	2904	2329	1997	2262	2543	2813	2571	1990	2119	1933
Hearing Decisions within 45-Day Timeline	1328	1154	1064	1043	1176	1315	1233	898	869	525
Hearing Decisions within Extended Timeline	877	723	655	948	1016	1133	656	727	1047	1252
DPCs Pending	2602	2757	3164	2079	3273	3976	3417	5965	4517	5942
DPCs Resolved without a Hearing	12514	12142	12219	12777	11164	11222	11119	11782	11854	11669



This table contains the data for the chart above, *Timeliness of Due Process Hearing Decisions per 10K Childcount: U.S. and Outlying Areas*.

Due Process Events	2008-	2009-	2010-	2011-	2012-	2013-	2014-	2015-	2016-	2017-
Due Process Events	09	10	11	12	13	14	15	16	17	18
Hearings Held	4.4	3.5	3.0	3.5	3.9	4.3	3.8	2.9	3.1	2.7
Decisions within 45-Day Timeline	2.0	1.7	1.6	1.6	1.8	2.0	1.8	1.3	1.3	0.7
Decisions within Extended Timeline	1.3	1.1	1.0	1.4	1.5	1.7	1.0	1.1	1.5	1.8



This table contains the data for the chart above, Relative Disposition of Due Process Complaints: U.S. and Outlying Areas.

Years	Due Process Complaints Resolved w/out a Hearing	Fully Adjudicated Hearings	Hearings Pending
2008-09	12514	2904	2602
2009-10	12142	2329	2757
2010-11	12219	1997	3164
2011-12	12777	2262	2079
2012-13	11164	2543	3273
2013-14	11222	2813	3976
2014-15	11119	2571	3417
2015-16	11782	1990	5965
2016-17	11854	2119	4517
2017-18	11669	1933	5942

### 2017-18 Dispute Resolution Data for U.S. and Outlying Areas and 50 States

	U.S. and O	outlying Areas	50 States	
Written State Complaints	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
Written State Complaints Filed	5,362	7.6	7.7	5,320
Reports Issued Total	3,502	5.0	5.0	3,472
Reports with Findings	2,155	3.1	3.1	2,129
Reports within 60-Day Timeline	3,288	4.7	4.7	3,266
Reports within Extended Timelines	161	0.2	0.2	156
Total Reports within Timelines	3,449	4.9	4.9	3,422
Written State Complaints Pending	154	0.2	0.2	152
Complaints Pending a Due Process Complaint	56	0.1	0.1	56
Complaints Withdrawn or Dismissed	1,706	2.4	2.5	1,696

	U.S. and O	utlying Areas 50 States		ates
Mediations	Number	Events Per 10K*	Events Per 10K	Number
	Reported	Events Per 10K		Reported
Mediation Requests Total	11,666	16.5	16.3	11,268
Mediations Held	6,730	9.5	9.4	6,472
Due Process-Related Mediations	3,871	5.5	5.3	3,642
Due Process-Related Mediation Agreements	2,295	3.3	3.0	2,090
Mediations Not Related to Due Process	2,859	4.1	4.1	2,830
Mediation Agreements Not Related to Due Process	2,146	3.0	3.1	2,124
Total Mediation Agreements	4,441	6.3	6.1	4,214
Mediations Pending	968	1.4	1.4	3,829
Mediations Withdrawn or Not Held	3,968	5.6	5.5	967

	U.S. and Ou	tlying Areas	50 States	
<b>Due Process Complaints</b>	Number	Events Per 10K*	Events Per 10K	Number
	Reported	Events Per 10K		Reported
Due Process Complaints Filed	19,544	27.7	26.0	18,001
Resolution Meetings Held	10,719	15.2	14.7	10,187
Resolution Meeting Agreements	1,504	2.1	1.8	1,253
Fully Adjudicated Hearings	1,933	2.7	1.9	1,286
Hearings Held within 45-Day Timeline	1,777	0.7	0.4	259
Decisions within 45-Day Timeline	525	1.8	1.3	872
Decisions within Extended Timelines	1,252	2.5	1.6	1,131
DP Complaints Pending	5,942	8.4	8.5	5,854
DP Complaints Withdrawn, Dismissed or Resolved Without a	11,669	16.5	15.7	10,861
Hearing				

	U.S. and O	utlying Areas	tlying Areas 50 Sta	
Expedited Due Process Hearing Requests (EHR)**	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
EHR DP Complaints Filed	470	0.7	0.6	448
EHR Resolution Meetings Held	196	0.3	0.3	188
EHR Resolution Meeting Agreements	100	0.1	0.1	98
EHR Fully Adjudicated Hearings	63	0.1	0.1	54
EHR Change of Placement Ordered	15	0.0	0.0	12
EHR DP Complaints Pending	75	0.1	0.1	75
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	332	0.5	0.5	319

#### Notes

<sup>\* &</sup>quot;"Per 10K"" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these ""per capita"" rates allow comparisons of activity across states.

<sup>\*\*</sup> Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

<sup>\*\*\*</sup> The counts reported under "Decisions within extended timeline" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions."

For questions regarding this report, contact Diana Cruz at: <a href="mailto:cadre@directionservice.org">cadre@directionservice.org</a>.

	U.S. and Ou	tlying Areas	50 St	ates
Written State Complaints	Number	Events Per 10K*	Events Per 10K	Number
	Reported	Events Per 10K	Events Per 10K	Reported
Written State Complaints Filed	5,239	7.7	7.8	5,195
Reports Issued Total	3,504	5.1	5.2	3,465
Reports with Findings	2,039	3.0	3.0	2,010
Reports within 60-Day Timeline	3,293	4.8	4.9	3,273
Reports within Extended Timelines	132	0.2	0.2	127
Total Reports within Timelines	3,425	5.0	5.1	3,400
Written State Complaints Pending	116	0.2	0.2	116
Complaints Pending a Due Process Complaint	48	0.1	0.1	48
Complaints Withdrawn or Dismissed	1,619	2.4	2.4	1,614

	U.S. and O	utlying Areas	Areas 50 States	
Mediations	Number	Events Per 10K*	Events Per 10K	Number
	Reported	Events Per 10K	Events Per 10K	Reported
Mediation Requests Total	11,413	16.8	16.0	10,634
Mediations Held	6,810	10.0	9.3	6,215
Due Process-Related Mediations	4,012	5.9	5.2	3,437
Due Process-Related Mediation Agreements	2,412	3.5	2.8	1,888
Mediations Not Related to Due Process	2,798	4.1	4.2	2,778
Mediation Agreements Not Related to Due Process	2,106	3.1	3.1	2,089
Total Mediation Agreements	4,518	6.6	6.0	3,977
Mediations Pending	1,105	1.6	1.7	3,316
Mediations Withdrawn or Not Held	3,498	5.1	5.0	1,103

	U.S. and C	Outlying Areas	50 St	ates
Due Process Complaints	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
Due Process Complaints Filed	18,490	27.2	24.3	16,175
Resolution Meetings Held	9,975	14.7	13.7	9,107
Resolution Meeting Agreements	1,873	2.8	2.2	1,458
Fully Adjudicated Hearings	2,119	3.1	1.6	1,099
Hearings Held within 45-Day Timeline	1,916	1.3	0.4	257
Decisions within 45-Day Timeline	869	1.5	1.1	733
Decisions within Extended Timelines	1,047	2.8	1.5	990
DP Complaints Pending	4,517	6.6	6.6	4,415
DP Complaints Withdrawn, Dismissed or Resolved Without a	11,854	17.4	16.0	10,661
Hearing				

	U.S. and C	Outlying Areas	50 St	ates
Expedited Due Process Hearing Requests (EHR)**	Number	Events Per 10K*	Events Per 10K	Number
	Reported	Events Per 10K	Events Per 10K	Reported
EHR DP Complaints Filed	395	0.6	0.5	363
EHR Resolution Meetings Held	188	0.3	0.2	159
EHR Resolution Meeting Agreements	74	0.1	0.1	70
EHR Fully Adjudicated Hearings	48	0.1	0.1	36
EHR Change of Placement Ordered	11	0.0	0.0	5
EHR DP Complaints Pending	49	0.1	0.1	46
EHR DP Complaints Withdrawn, Dismissed or Resolved	298	0.4	0.4	281
Without a Hearing				

### Notes:

<sup>\* &</sup>quot;"Per 10K"" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these ""per capita"" rates allow comparisons of activity across states.

<sup>\*\*</sup> Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

<sup>\*\*\*</sup> The counts reported under "Decisions within extended timeline" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions."

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.

### 2015-16 Dispute Resolution Data for California and 50 States

	U.S. and O	utlying Areas	50 St	ates
Written State Complaints	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
Written State Complaints Filed	5,369	7.9	8.0	5,301
Reports Issued Total	3,344	4.9	4.9	3,284
Reports with Findings	2,193	3.2	3.2	2,154
Reports within 60-Day Timeline	3,096	4.5	4.6	3,047
Reports within Extended Timelines	179	0.3	0.3	174
Total Reports within Timelines	3,275	4.8	4.8	3,221
Written State Complaints Pending	148	0.2	0.2	147
Complaints Pending a Due Process Complaint	55	0.1	0.1	55
Complaints Withdrawn or Dismissed	1,877	2.8	2.8	1,870

	U.S. and O	utlying Areas 50 St		ates
Mediations	Number	Events Per 10K*	Events Per 10K	Number
	Reported	Events Per 10K	Events Per 10K	Reported
Mediation Requests Total	9,034	13.3	12.3	8,227
Mediations Held	6,830	10.0	9.4	6,263
Due Process-Related Mediations	3,876	5.7	5.0	3,360
Due Process-Related Mediation Agreements	2,464	3.6	3.0	1,981
Mediations Not Related to Due Process	2,954	4.3	4.4	2,903
Mediation Agreements Not Related to Due Process	2,190	3.2	3.2	2,146
Total Mediation Agreements	4,654	6.8	6.2	4,127
Mediations Pending	482	0.7	0.7	1,484
Mediations Withdrawn or Not Held	1,722	2.5	2.2	480

	U.S. and O	utlying Areas	as 50 States	
Due Process Complaints	Number	Frants Day 101/*	Frencha Day 101/	Number
	Reported	Events Per 10K*	Events Per 10K	Reported
Due Process Complaints Filed	19,737	29.0	26.0	17,325
Resolution Meetings Held	8,670	12.7	11.9	7,936
Resolution Meeting Agreements	1,774	2.6	2.1	1,423
Fully Adjudicated Hearings	1,990	2.9	1.2	833
Hearings Held within 45-Day Timeline	1,625	1.3	0.3	216
Decisions within 45-Day Timeline	898	1.1	0.8	529
Decisions within Extended Timelines	727	2.4	1.1	745
DP Complaints Pending	5,965	8.8	8.8	5,890
DP Complaints Withdrawn, Dismissed or Resolved Without a	11,782	17.3	15.9	10,602
Hearing				

	U.S. and O	U.S. and Outlying Areas		ates
Expedited Due Process Hearing Requests (EHR)**	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
EHR DP Complaints Filed	370	0.5	0.5	336
EHR Resolution Meetings Held	173	0.3	0.2	142
EHR Resolution Meeting Agreements	96	0.1	0.1	83
EHR Fully Adjudicated Hearings	32	0.0	0.0	24
EHR Change of Placement Ordered	6	0.0	0.0	6
EHR DP Complaints Pending	39	0.1	0.1	34
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	299	0.4	0.4	278

#### Notes

<sup>\* &</sup>quot;"Per 10K"" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these ""per capita"" rates allow comparisons of activity across states.

<sup>\*\*</sup> Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

<sup>\*\*\*</sup> The counts reported under "Decisions within extended timeline" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions."

### 2014-15 Dispute Resolution Data for California and 50 States

	U.S. and O	U.S. and Outlying Areas		ates
Written State Complaints	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
Written State Complaints Filed	4,991	7.5	7.5	4,907
Reports Issued Total	3,016	4.5	4.5	2,952
Reports with Findings	1,904	2.8	2.8	1,857
Reports within 60-Day Timeline	2,814	4.2	4.2	2,777
Reports within Extended Timelines	151	0.2	0.2	142
Total Reports within Timelines	2,965	4.4	4.5	2,919
Written State Complaints Pending	191	0.3	0.3	191
Complaints Pending a Due Process Complaint	111	0.2	0.2	111
Complaints Withdrawn or Dismissed	1,784	2.7	2.7	1,764

	U.S. and O	U.S. and Outlying Areas		ates
Mediations	Number	Events Per 10K*	Events Per 10K	Number
	Reported	Events Per 10K	Events Per 10k	Reported
Mediation Requests Total	10,260	15.3	14.5	9,482
Mediations Held	6,364	9.5	9.2	5,994
Due Process-Related Mediations	3,574	5.3	5.0	3,249
Due Process-Related Mediation Agreements	2,264	3.4	3.0	1,955
Mediations Not Related to Due Process	2,790	4.2	4.2	2,745
Mediation Agreements Not Related to Due Process	2,095	3.1	3.1	2,055
Total Mediation Agreements	4,359	6.5	6.1	4,010
Mediations Pending	925	1.4	1.4	2,564
Mediations Withdrawn or Not Held	2,971	4.4	3.9	924

	U.S. and O	utlying Areas	50 States	
Due Process Complaints	Number	er Events Per 10K*	Events Per 10K	Number
	Reported	Events Per 10K	Events Per 10K	Reported
Due Process Complaints Filed	17,107	25.5	21.8	14,283
Resolution Meetings Held	7,855	11.7	10.9	7,123
Resolution Meeting Agreements	1,485	2.1	1.8	1,194
Fully Adjudicated Hearings	2,571	3.8	1.2	805
Hearings Held within 45-Day Timeline	1,889	1.8	0.3	209
Decisions within 45-Day Timeline	1,233	1.0	0.8	527
Decisions within Extended Timelines	656	2.8	1.1	736
DP Complaints Pending	3,417	5.1	5.0	3,285
DP Complaints Withdrawn, Dismissed or Resolved Without a	11,119	16.6	15.6	10,193
Hearing				

	U.S. and O	U.S. and Outlying Areas		ates
Expedited Due Process Hearing Requests (EHR)**	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
EHR DP Complaints Filed	314	0.5	0.4	288
EHR Resolution Meetings Held	147	0.2	0.2	125
EHR Resolution Meeting Agreements	62	0.1	0.1	62
EHR Fully Adjudicated Hearings	38	0.1	0.0	29
EHR Change of Placement Ordered	5	0.0	0.0	5
EHR DP Complaints Pending	26	0.0	0.0	24
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	250	0.4	0.4	235

#### Notes

<sup>\* &</sup>quot;"Per 10K"" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these ""per capita"" rates allow comparisons of activity across states.

<sup>\*\*</sup> Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

<sup>\*\*\*</sup> The counts reported under "Decisions within extended timeline" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions."

### 2013-14 Dispute Resolution Data for California and 50 States

	U.S. and C	U.S. and Outlying Areas		ates
Written State Complaints	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
Written State Complaints Filed	4,997	7.6	7.6	4,929
Reports Issued Total	3,043	4.6	4.7	3,001
Reports with Findings	1,886	2.9	2.9	1,859
Reports within 60-Day Timeline	2,814	4.3	4.3	2,775
Reports within Extended Timelines	170	0.3	0.3	167
Total Reports within Timelines	2,984	4.5	4.6	2,942
Written State Complaints Pending	109	0.2	0.2	108
Complaints Pending a Due Process Complaint	78	0.1	0.1	77
Complaints Withdrawn or Dismissed	1,845	2.8	2.8	1,820

	U.S. and O	utlying Areas	50 States	
Mediations	Number	Events Per 10K*	Events Per 10K	Number
	Reported	Events Per 10K	Events Per 10K	Reported
Mediation Requests Total	9,688	14.7	13.6	8,799
Mediations Held	6,035	9.1	8.5	5,453
Due Process-Related Mediations	3,425	5.2	4.5	2,889
Due Process-Related Mediation Agreements	2,298	3.5	2.8	1,832
Mediations Not Related to Due Process	2,611	4.0	4.0	2,564
Mediation Agreements Not Related to Due Process	1,991	3.0	3.0	1,946
Total Mediation Agreements	4,289	6.5	5.9	3,778
Mediations Pending	801	1.2	1.2	2,547
Mediations Withdrawn or Not Held	2,852	4.3	3.9	799

	U.S. and Ou	utlying Areas	50 States	
Due Process Complaints	Number	Events Per 10K*	F	Number
	Reported		Events Per 10K	Reported
Due Process Complaints Filed	18,011	27.3	23.2	14,940
Resolution Meetings Held	8,910	13.5	12.2	7,852
Resolution Meeting Agreements	1,463	2.2	1.8	1,140
Fully Adjudicated Hearings	2,813	4.3	1.9	1,221
Hearings Held within 45-Day Timeline	2,448	2.0	0.3	219
Decisions within 45-Day Timeline	1,315	1.7	1.4	875
Decisions within Extended Timelines	1,133	3.7	1.7	1,094
DP Complaints Pending	3,976	6.0	5.7	3,705
DP Complaints Withdrawn, Dismissed or Resolved Without a	11,222	17.0	15.5	10,014
Hearing				

	U.S. and O	U.S. and Outlying Areas		ates
Expedited Due Process Hearing Requests (EHR)**	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
EHR DP Complaints Filed	327	0.5	0.4	287
EHR Resolution Meetings Held	141	0.2	0.2	115
EHR Resolution Meeting Agreements	70	0.1	0.1	70
EHR Fully Adjudicated Hearings	51	0.1	0.0	31
EHR Change of Placement Ordered	8	0.0	0.0	6
EHR DP Complaints Pending	18	0.0	0.0	15
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	258	0.4	0.4	241

#### Notes

<sup>\* &</sup>quot;"Per 10K"" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these ""per capita"" rates allow comparisons of activity across states.

<sup>\*\*</sup> Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

<sup>\*\*\*</sup> The counts reported under "Decisions within extended timeline" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions."

### 2012-13 Dispute Resolution Data for California and 50 States

	U.S. and O	U.S. and Outlying Areas		ates
Written State Complaints	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
Written State Complaints Filed	5,076	7.7	7.7	4,943
Reports Issued Total	3,198	4.9	4.8	3,098
Reports with Findings	2,104	3.2	3.2	2,045
Reports within 60-Day Timeline	2,969	4.5	4.5	2,876
Reports within Extended Timelines	205	0.3	0.3	200
Total Reports within Timelines	3,174	4.8	4.8	3,076
Written State Complaints Pending	150	0.2	0.2	147
Complaints Pending a Due Process Complaint	49	0.1	0.1	49
Complaints Withdrawn or Dismissed	1,728	2.6	2.6	1,698

	U.S. and O	utlying Areas	50 States	
Mediations	Number	F	Events Per 10K	Number
	Reported	Events Per 10K*	Events Per 10K	Reported
Mediation Requests Total	9,680	14.7	13.6	8,744
Mediations Held	6,200	9.4	8.6	5,497
Due Process-Related Mediations	3,437	5.2	4.3	2,786
Due Process-Related Mediation Agreements	2,199	3.3	2.6	1,699
Mediations Not Related to Due Process	2,763	4.2	4.2	2,711
Mediation Agreements Not Related to Due Process	2,139	3.3	3.3	2,089
Total Mediation Agreements	4,338	6.6	5.9	3,788
Mediations Pending	978	1.5	1.5	2,274
Mediations Withdrawn or Not Held	2,502	3.8	3.5	973

	U.S. and O	utlying Areas	50 States	
Due Process Complaints	Number	F D 4 O / . *	Events Per 10K	Number
	Reported	Events Per 10K*	Events Per 10K	Reported
Due Process Complaints Filed	16,980	25.8	21.8	13,987
Resolution Meetings Held	9,249	14.1	11.6	7,442
Resolution Meeting Agreements	1,615	2.5	1.9	1,189
Fully Adjudicated Hearings	2,543	3.9	1.8	1,139
Hearings Held within 45-Day Timeline	2,192	1.8	0.4	231
Decisions within 45-Day Timeline	1,176	1.5	1.2	770
Decisions within Extended Timelines	1,016	3.3	1.6	1,001
DP Complaints Pending	3,273	5.0	4.8	3,100
DP Complaints Withdrawn, Dismissed or Resolved Without a	11,164	17.0	15.2	9,748
Hearing				

	U.S. and O	utlying Areas	50 States	
Expedited Due Process Hearing Requests (EHR)**	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
EHR DP Complaints Filed	364	0.6	0.5	298
EHR Resolution Meetings Held	194	0.3	0.2	150
EHR Resolution Meeting Agreements	74	0.1	0.1	72
EHR Fully Adjudicated Hearings	59	0.1	0.1	40
EHR Change of Placement Ordered	9	0.0	0.0	6
EHR DP Complaints Pending	15	0.0	0.0	15
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	290	0.4	0.4	243

#### Notes

<sup>\* &</sup>quot;"Per 10K"" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these ""per capita"" rates allow comparisons of activity across states.

<sup>\*\*</sup> Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

<sup>\*\*\*</sup> The counts reported under "Decisions within extended timeline" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions."

### 2011-12 Dispute Resolution Data for California and 50 States

	U.S. and C	U.S. and Outlying Areas		ates
Written State Complaints	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
Written State Complaints Filed	5,025	7.7	7.7	4,893
Reports Issued Total	3,223	4.9	4.9	3,113
Reports with Findings	2,332	3.6	3.5	2,261
Reports within 60-Day Timeline	3,017	4.6	4.6	2,917
Reports within Extended Timelines	168	0.3	0.2	159
Total Reports within Timelines	3,185	4.9	4.8	3,076
Written State Complaints Pending	130	0.2	0.2	130
Complaints Pending a Due Process Complaint	53	0.1	0.1	53
Complaints Withdrawn or Dismissed	1,683	2.6	2.6	1,661

	U.S. and C	outlying Areas	50 States	
Mediations	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
Mediation Requests Total	9,219	14.1	13.4	8,533
Mediations Held	6,055	9.3	8.7	5,576
Due Process-Related Mediations	3,223	4.9	4.4	2,803
Due Process-Related Mediation Agreements	1,978	3.0	2.6	1,670
Mediations Not Related to Due Process	2,832	4.3	4.3	2,773
Mediation Agreements Not Related to Due Process	2,171	3.3	3.3	2,117
Total Mediation Agreements	4,149	6.3	5.9	3,787
Mediations Pending	884	1.4	1.4	2,079
Mediations Withdrawn or Not Held	2,280	3.5	3.3	878

	U.S. and Ou	utlying Areas	50 States	
Due Process Complaints	Number	Events Per 10K*	Events Per 10K	Number
	Reported	Events Per 10K		Reported
Due Process Complaints Filed	17,118	26.2	22.4	14,319
Resolution Meetings Held	9,223	14.1	12.0	7,659
Resolution Meeting Agreements	1,991	3.0	2.1	1,339
Fully Adjudicated Hearings	2,262	3.5	1.7	1,106
Hearings Held within 45-Day Timeline	1,991	1.6	0.4	231
Decisions within 45-Day Timeline	1,043	1.4	1.2	764
Decisions within Extended Timelines	948	3.0	1.6	995
DP Complaints Pending	2,079	3.2	3.1	1,998
DP Complaints Withdrawn, Dismissed or Resolved Without a	12,777	19.5	17.6	11,215
Hearing				

	U.S. and O	utlying Areas	50 States	
Expedited Due Process Hearing Requests (EHR)**	Number	Events Per 10K*	Events Per 10K	Number
	Reported	Events Per 10K	Events Per 10K	Reported
EHR DP Complaints Filed	370	0.6	0.5	304
EHR Resolution Meetings Held	176	0.3	0.2	132
EHR Resolution Meeting Agreements	81	0.1	0.1	64
EHR Fully Adjudicated Hearings	43	0.1	0.0	27
EHR Change of Placement Ordered	11	0.0	0.0	10
EHR DP Complaints Pending	19	0.0	0.0	19
EHR DP Complaints Withdrawn, Dismissed or Resolved	308	0.5	0.4	258
Without a Hearing				

#### Notes

<sup>\* &</sup>quot;"Per 10K"" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these ""per capita"" rates allow comparisons of activity across states.

<sup>\*\*</sup> Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

<sup>\*\*\*</sup> The counts reported under "Decisions within extended timeline" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions."

### 2010-11 Dispute Resolution Data for California and 50 States

	U.S. and O	utlying Areas	50 States	
Written State Complaints	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
Written State Complaints Filed	5,035	7.7	7.6	4,911
Reports Issued Total	3,201	4.9	4.8	3,111
Reports with Findings	2,079	3.2	3.1	2,021
Reports within 60-Day Timeline	2,958	4.5	4.5	2,873
Reports within Extended Timelines	202	0.3	0.3	200
Total Reports within Timelines	3,160	4.8	4.8	3,073
Written State Complaints Pending	127	0.2	0.2	127
Complaints Pending a Due Process Complaint	72	0.1	0.1	72
Complaints Withdrawn or Dismissed	1,707	2.6	2.6	1,673

	U.S. and C	U.S. and Outlying Areas		ates
Mediations	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
Mediation Requests Total	8,693	13.2	12.6	8,068
Mediations Held	5,527	8.4	8.1	5,177
Due Process-Related Mediations	2,792	4.2	3.9	2,501
Due Process-Related Mediation Agreements	1,839	2.8	2.4	1,569
Mediations Not Related to Due Process	2,735	4.2	4.2	2,676
Mediation Agreements Not Related to Due Process	2,111	3.2	3.2	2,054
Total Mediation Agreements	3,950	6.0	5.6	3,623
Mediations Pending	725	1.1	1.1	2,209
Mediations Withdrawn or Not Held	2,449	3.7	3.4	682

	U.S. and O	utlying Areas	50 States	
Due Process Complaints	Number	lumber Events Per 10K*	Events Per 10K	Number
	Reported	Events Per 10K	Events Per 10k	Reported
Due Process Complaints Filed	17,380	26.4	21.7	13,914
Resolution Meetings Held	9,571	14.6	12.2	7,841
Resolution Meeting Agreements	2,251	3.4	2.3	1,487
Fully Adjudicated Hearings	1,997	3.0	1.3	823
Hearings Held within 45-Day Timeline	1,719	1.6	0.3	201
Decisions within 45-Day Timeline	1,064	1.0	0.9	549
Decisions within Extended Timelines	655	2.6	1.2	750
DP Complaints Pending	3,164	4.8	4.4	2,840
DP Complaints Withdrawn, Dismissed or Resolved Without a	12,219	18.6	16.0	10,251
Hearing				

	U.S. and O	utlying Areas	50 States	
Expedited Due Process Hearing Requests (EHR)**	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
EHR DP Complaints Filed	374	0.6	0.5	311
EHR Resolution Meetings Held	197	0.3	0.2	153
EHR Resolution Meeting Agreements	97	0.1	0.1	80
EHR Fully Adjudicated Hearings	47	0.1	0.1	35
EHR Change of Placement Ordered	11	0.0	0.0	10
EHR DP Complaints Pending	16	0.0	0.0	14
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	311	0.5	0.4	262

#### Notes

<sup>\* &</sup>quot;"Per 10K"" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these ""per capita"" rates allow comparisons of activity across states.

<sup>\*\*</sup> Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

<sup>\*\*\*</sup> The counts reported under "Decisions within extended timeline" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions."

### 2009-10 Dispute Resolution Data for California and 50 States

	U.S. and C	U.S. and Outlying Areas		ates
Written State Complaints	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
Written State Complaints Filed	4,922	7.4	7.4	4,781
Reports Issued Total	3,051	4.6	4.5	2,943
Reports with Findings	2,121	3.2	3.2	2,044
Reports within 60-Day Timeline	2,733	4.1	4.1	2,632
Reports within Extended Timelines	222	0.3	0.3	216
Total Reports within Timelines	2,955	4.5	4.4	2,848
Written State Complaints Pending	448	0.7	0.7	446
Complaints Pending a Due Process Complaint	65	0.1	0.1	65
Complaints Withdrawn or Dismissed	1,423	2.2	2.2	1,392

	U.S. and O	utlying Areas	50 States	
Mediations	Number	Events Per 10K*	Events Per 10K	Number
	Reported	Events Per 10K	Events Per 10k	Reported
Mediation Requests Total	8,240	12.5	11.9	7,673
Mediations Held	5,378	8.1	7.7	4,956
Due Process-Related Mediations	2,714	4.1	3.6	2,343
Due Process-Related Mediation Agreements	1,595	2.4	2.1	1,334
Mediations Not Related to Due Process	2,665	4.0	4.0	2,614
Mediation Agreements Not Related to Due Process	2,125	3.2	3.2	2,078
Total Mediation Agreements	3,720	5.6	5.3	3,412
Mediations Pending	731	1.1	1.1	2,001
Mediations Withdrawn or Not Held	2,129	3.2	3.1	714

	U.S. and Outlying Areas		50 States	
Due Process Complaints	Number	Events Per 10K*	F	Number
	Reported	Events Per 10K	Events Per 10K	Reported
Due Process Complaints Filed	17,228	26.0	21.2	13,711
Resolution Meetings Held	9,806	14.8	11.7	7,569
Resolution Meeting Agreements	2,975	4.5	2.7	1,774
Fully Adjudicated Hearings	2,329	3.5	1.4	888
Hearings Held within 45-Day Timeline	1,877	1.7	0.4	259
Decisions within 45-Day Timeline	1,154	1.1	0.8	538
Decisions within Extended Timelines	723	2.8	1.2	797
DP Complaints Pending	2,757	4.2	4.1	2,681
DP Complaints Withdrawn, Dismissed or Resolved Without a	12,142	18.4	15.7	10,142
Hearing				

Expedited Due Process Hearing Requests (EHR)**	U.S. and Outlying Areas		50 States	
	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
EHR DP Complaints Filed	330	0.5	0.5	305
EHR Resolution Meetings Held	138	0.2	0.2	118
EHR Resolution Meeting Agreements	67	0.1	0.1	54
EHR Fully Adjudicated Hearings	40	0.1	0.1	33
EHR Change of Placement Ordered	9	0.0	0.0	8
EHR DP Complaints Pending	35	0.1	0.1	35
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	254	0.4	0.4	236

#### Notes

<sup>\* &</sup>quot;"Per 10K"" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these ""per capita"" rates allow comparisons of activity across states.

<sup>\*\*</sup> Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

<sup>\*\*\*</sup> The counts reported under "Decisions within extended timeline" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions."

## 2008-09 Dispute Resolution Data for California and 50 States

Written State Complaints	U.S. and C	U.S. and Outlying Areas		50 States	
	Number Reported	Events Per 10K*	Events Per 10K	Number Reported	
Written State Complaints Filed	5,008	7.6	7.5	4,895	
Reports Issued Total	3,403	5.1	5.1	3,312	
Reports with Findings	2,378	3.6	3.6	2,308	
Reports within 60-Day Timeline	3,041	4.6	4.6	2,954	
Reports within Extended Timelines	308	0.5	0.5	304	
Total Reports within Timelines	3,349	5.1	5.0	3,258	
Written State Complaints Pending	150	0.2	0.2	144	
Complaints Pending a Due Process Complaint	72	0.1	0.1	72	
Complaints Withdrawn or Dismissed	1,455	2.2	2.2	1,439	

Mediations	U.S. and C	U.S. and Outlying Areas		50 States	
	Number	Events Per 10K*	Events Per 10K	Number	
	Reported			Reported	
Mediation Requests Total	8,773	13.3	12.1	7,854	
Mediations Held	6,054	9.2	8.1	5,245	
Due Process-Related Mediations	3,202	4.8	3.9	2,515	
Due Process-Related Mediation Agreements	2,016	3.0	2.3	1,512	
Mediations Not Related to Due Process	2,852	4.3	4.2	2,730	
Mediation Agreements Not Related to Due Process	2,234	3.4	3.3	2,125	
Total Mediation Agreements	4,250	6.4	5.6	3,637	
Mediations Not Held (Including Pending)	2,719	4.1	4.0	2,609	

Due Process Complaints	U.S. and Outlying Areas		50 States	
	Number Reported	Events Per 10K*	Events Per 10K	Number Reported
Due Process Complaints Filed	18,020	27.2	21.6	14,017
Resolution Meetings Held	7,938	12.0	11.0	7,152
Resolution Meeting Agreements	2,090	3.2	2.6	1,686
Fully Adjudicated Hearings	2,904	4.4	1.6	1,024
Hearings Held within 45-Day Timeline	2,205	2.0	0.4	250
Decisions within 45-Day Timeline	1,328	1.3	1.0	645
Decisions within Extended Timelines	877	3.3	1.4	895
DP Complaints Pending	2,602	3.9	3.5	2,289
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	12,514	18.9	16.5	10,704

Expedited Due Process Hearing Requests (EHR)**	U.S. and Outlying Areas		50 States	
	Number	Events Per 10K*	Events Per 10K	Number
	Reported			Reported
EHR DP Complaints Filed	312	0.5	0.5	305
EHR Resolution Meetings Held	128	0.2	0.2	128
EHR Resolution Meeting Agreements	73	0.1	0.1	73
EHR Fully Adjudicated Hearings	32	0.0	0.0	29
EHR Change of Placement Ordered	5	0.0	0.0	5

#### Notes:

<sup>\* &</sup>quot;"Per 10K"" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these ""per capita"" rates allow comparisons of activity

<sup>\*\*</sup> Except for EHR Change of Placement Ordered, all EHR data points are included in the numbers reported for Due Process Complaints.

<sup>\*\*\*</sup> The counts reported under "Decisions within extended timeline" represent the number of written decisions from a fully adjudicated hearing that were provided to the parties in the due process hearing more than 45 days after the expiration of the 30-day or adjusted resolution period, but within a specific time extension granted by the hearing officer at the request of either party. No data is collected on the length of these time extensions."

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.