

# Division of Special Education



**Sharyn Howell,  
Executive Director**

## Purpose

The purpose of the Complaint Response Unit /Parent Resource Network is to give the District an opportunity to resolve parent complaints without the need for parents to resort to external complaint and due process mechanisms.

## Special Education Service Center (SESC)

**North - SESC**  
818-654-5001

**West - SESC**  
310-235-3700

**ISIC**  
213-241-6701

**East - SESC**  
323-224-3300

**South - SESC**  
310-354-3431

<http://sped.lausd.net/families/complaint-response-unitparent-resource-network-cruprn>

## LOS ANGELES UNIFIED SCHOOL DISTRICT DIVISION OF SPECIAL EDUCATION

### Complaint Response Unit/ Parent Resource Network



**Monday—Friday**  
**8:00 a.m.—5:00 p.m.**  
**333 South Beaudry Avenue,**  
**17th floor**  
**Los Angeles, CA 90017**  
**Tel: (800) 933-8133**  
**Fax: (213) 241-7550**  
**TTY: (213) 241-2511**

## Monthly Presentations

**September 11, 2013 (BEAUDRY)**

"Effectively Supporting The Needs of Special Education Students Enrolled in Charter Schools"

**Presenter:** Robert Perry, Ph.D., Administrative Coordinator Charter Schools Division; Jody Molodow, Special Education Coordinator, Charter Schools Division

**Location:** 333 S. Beaudry Ave., LA CA 90017 (2nd Fl - 131)

**Time:** 9:00 - 12:00

**October 9, 2013 (BEAUDRY)**

"Suspension and Expulsion Guidelines"

**Presenter:** Isabel Villalobos, Coordinator Student Discipline and Expulsion Support Services

**Location:** 333 S. Beaudry Ave., LA CA 90017 (2nd Fl - 131)

**Time:** 9:00 - 12:00

**November 13, 2013 (BEAUDRY)**

"How to Work Collaboratively with School Site Personnel in Addressing Concerns Regarding Your Child"

**Presenter:** Isabel Villalobos, Coordinator Student Discipline and Expulsion Support Services

**Location:** 333 S. Beaudry Ave., LA CA 90017 (2nd Fl - 131)

**Time:** 9:00 - 12:00

**December 11, 2013 (BEAUDRY)**

"Getting Involved Special Education Community Advisory Committee"

**Presenter:** Susan Arguello, Specialist, Parent Community Liaison; Sonia Luchini, Parent

**Location:** 333 S. Beaudry Ave., LA CA 90017 (2nd Fl - 131)

**Time:** 9:00 - 12:00

**January 8, 2014 (BEAUDRY)**

"Supporting the Education of Children and Youth Experiencing Homelessness"

**Presenter:** Nancy Gutierrez, Coordinator Homeless Education Program, Permits, and Foreign Students

**Location:** 333 S. Beaudry Ave., LA CA 90017 (2nd Fl - 131)

**Time:** 9:00 - 12:00

**February 12, 2014 (BEAUDRY)**

"Understanding Your Child's Test Scores" Psychological Assessments, Standardized testing, California State Testing and California Modified Assessment.

**Presenter:** Brian P. Leung, Ph.D., Chair of Education Support Services; Director School Psychology Program, Loyola Marymount University

**Location:** 333 S. Beaudry Ave., LA CA 90017 (2nd Fl - 131)

**Time:** 9:00 - 12:00

**March 12, 2014 (BEAUDRY)**

"Providing Social Skills Support to Students Along the Autism Spectrum; An Interaction Workshop"

**Presenter:** Pat Grayson-De Jong M.Ed. National University – Special Education

**Location:** 333 S. Beaudry Ave., LA CA 90017 (2nd Fl - 131)

**Time:** 9:00 - 12:00

**April 9, 2014 (BEAUDRY)**

"Can We Talk? A Parent's Guide to Effective Communication with Your Child"

**Presenter:** Pat Grayson-De Jong M.Ed. National University – Special Education

**Location:** 333 S. Beaudry Ave., LA CA 90017 (2nd Fl - 131)

**Time:** 9:00 - 12:00

**May 14, 2014 (BEAUDRY)**

"Educational Support for Students with Hearing and Visual Impairments"

**Presenter:** Kimberly Miller, Special Education Low Incidence Coordinator

**Location:** 333 S. Beaudry Ave., LA CA 90017 (2nd Fl - 131)

**Time:** 9:00 - 12:00

## Mission Statement

The CRU/PRN is committed to providing families of students with disabilities the information, assistance and resources they need to become meaningful participants in the education of their children. CRU/PRN will facilitate collaboration between district staff and parents to enable the District to provide a lawful response in a timely manner.

**Complaint**— means the allegation of a perceived violation of (1) the Individuals with Disabilities Education Act and implementing regulations; (2) the California State Education Code related to special education and implementing regulations; or (3) the District's Special Education Policies and Procedure Manual.

**Lawful Response**— means that a parent is provided with a written response that satisfies the District's legal obligations and may be one of the following; (1) a remedy and, where appropriate, the date by which the remedy shall be implemented; (2) information that an appropriate referral has been made; (3) suggested action the complainant may wish to take; or (4) a determination that the complaint has been investigated and determined to be unfounded.

## Services Provided

- *Information related to your child's education*
- *Assistance with District policies and procedures*
- *Information on Special Education and the Modified Consent Decree*
- *Information about parent involvement and participation opportunities*
- *Liaison to Local Districts*
- *Internet resource library link*
- *Telephone helpline*
- *Monthly Presentations*

## Monthly Presentations

2<sup>ND</sup> Wednesday of each month.  
333 S. Beaudry Avenue - 2nd Floor  
Los Angeles, CA 90017

**1-800-933-8133**

Translation other than Spanish is provided by request

