



If you are unhappy with your child's special education program, a due process hearing isn't the only way to solve the issue.

These free services are offered by the Office for Dispute Resolution (ODR):

- Special Education ConsultLine, a parent helpline
- IEP Facilitation
- Mediation
- Training on effective communication and conflict resolution



**ODR: 800-222-3353 (PA only) • ConsultLine: 800-879-2301
717-541-4960 • TTY Users: PA Relay 711 • <http://odr.pattan.net>**