

**Wisconsin Special Education Mediation System
Participants' Perception of Mediator
2007 – 2008
(Total surveys = 26)
Mediator = 16**

Survey Question	Strongly Agree	Agree	Slightly Agree	No opinion	Slightly Disagree	Disagree	Strongly Disagree
It is important that the mediator be knowledgeable in special education (n=26)	69.2%	26.95	3.8%	0	0	0	0
Mediator knew a lot about special education (n=26)	38.5%	23.1%	11.5%	11.5%	3.8%	7.7%	3.8%
Mediator explained the process. (n=26)	34.6%	47.2%	11.5%	7.7%	0	0	0
The mediator was neutral (n=26)	38.5%	34.6%	0	11.5%	0	7.7%	7.7%
Mediator was respectful of all parties (n=26)	57.7%	26.9%	7.7%	3.8%	0	0	3.8%
Mediator did not pressure me. (n=26)	50%	30.8%	0	7.7%	0	7.7%	3.8%
Mediator created a comfortable environment(n=26)	30.8%	53.8%	7.7%	3.8%	0	0	3.8%
Mediator used time adequately (n=26)	15.4%	57.7%	11.5%	0	11.5%	0	3.8%
Mediator was organized (n=26)	34.6%	38.5%	7.7%	3.8%	11.5%	0	3.8%
Mediator kept the meeting focused. (n=26)	38.5%	30.8%	0	7.7%	11.5%	7.7%	3.8%
I would use this mediator again. (n=26)	30.8%	42.3%	7.7%	15.4%	0	0	3.8%