



Maybe there is another way...

The Office for Dispute Resolution provides the resources for parents and educators to reach agreement on a child's special education program.



Call us



**Office for
Dispute Resolution (ODR)**

ODR: 800-222-3353 (PA only)

ConsultLine: 800-879-2301

717-541-4960 • TTY Users: PA Relay 711

www.odr-pa.org

Office for Dispute Resolution

The Office for Dispute Resolution (ODR) provides the resources for parents and educators to resolve disagreements regarding a child's special education program prior to due process. Our services are free.

- **Special Education ConsultLine:**
A parent helpline
- **IEP Facilitation:** Providing facilitators to IEP Teams to assist in effective communication among team members
- **Mediation:** Providing trained mediators to assist parents and educators in reaching agreements
- **Training:** Providing training designed to enhance successful conflict resolution at the local level, using effective communication and conflict resolution strategies

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- Due Process



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