

DUE PROCESS: A Checklist of What to Expect from the Department

Complainant – party who files complaint (Parent or Parent Attorney/School District or School	Respondent – party who complaint is filed against (Parent/School District)
District Attorney) Consider mediation prior to the filing of a due process complaint. The Department provides mediation, at no cost, to allow parents and school districts the opportunity to resolve disagreements involving any matter under Part B of the Individuals with Disabilities Education Act (IDEA). The mediation process is voluntary. If both parties agree to mediation they will need to mutually agree upon a mediator from a list of qualified mediators provided by the Department. To request mediation, send a written request (or use the model form on the Department website) to the Department. A written complaint is sent to the Department	Consider mediation prior to the filing of a due process complaint. The Department provides mediation, at no cost, to allow parents and school districts the opportunity to resolve disagreements involving any matter under Part B of the Individuals with Disabilities Education Act (IDEA). The mediation process is voluntary. If both parties agree to mediation they will need to mutually agree upon a mediator from a list of qualified mediators provided by the Department. To request mediation, send a written request (or use the model form on the Department website) to the Department.
(model form on the Department website can be used for guidance).	
A copy of the written complaint is sent to the school district or parent.	Review copy of the written complaint from the complainant.
Review the letter sent from the Department acknowledging receipt of complaint, the party the complaint is filed against, and notifying the parties that the complaint has been referred to the Administrative Hearing Commission for a hearing. This letter also notifies the parties of the opportunity for mediation. A copy of the Procedural Safeguards, Mediator list, Mediation booklet, and a list of free and low cost legal services are enclosed with the letter. Resolution Process: When a complaint is filed against the school district, within 15 calendar days of	Review the letter sent from the Department acknowledging receipt of complaint, the party the complaint is filed against, and notifying the parties that the complaint has been referred to the Administrative Hearing Commission for a hearing. This letter also notifies the parties of the opportunity for mediation. A copy of the Procedural Safeguards, Mediator list, Mediation booklet, and a list of free and low cost legal services are enclosed with the letter. Resolution Process:
receiving notice of the due process complaint, the school district must convene a resolution meeting with the complainant and the relevant member or members	School District: arranges the Resolution meeting and prepares for it.
of the IEP team, who have specific knowledge of the facts identified in the due process complaint. The resolution meeting is not necessary if the complainant and the school district agree in writing to waive the meeting or the complainant and the school district agree to engage in mediation. If complainant fails to participate in the resolution meeting, the respondent may request that the complaint be dismissed. When the district is the party who initiated the due process complaint, no resolution meeting is held.	Parent: Prepares to attend the Resolution meeting.
If parties reach an agreement through the resolution process, the person filing the complaint must	If parties reach an agreement through the resolution process, the person filing the complaint must

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notify the Administrative Hearing Commission in writing that he/she wishes to withdraw his/her complaint. Fax: 573- 751-5018 Mail: PO Box 1557, Jefferson City, MO 65102 If the school district fails to hold the resolution meeting within 15 calendar days of receiving notice of the complaint or fails to participate in the resolution meeting, the complainant may ask the Administrative Hearing Commission to begin the 45-calendar-day due process hearing timeline. If the complainant and the district agree in writing to waive the resolution meeting, then the 45-calendar-day timeline for the hearing begins the day following the waiver	notify the Administrative Hearing Commission in writing that he/she wishes to withdraw his/her complaint. Fax: 573- 751-5018 Mail: PO Box 1557, Jefferson City, MO 65102
Mediation: If both parties agree to mediation, the hearing timeline is extended for 30 calendar days from the date the Department notifies the agreed upon mediator of the assignment. If the parties have not reached agreement by the end of the 30 calendar-day period, the mediation process may be continued until an agreement is reached, if both parties agree to the continuation in writing. However, if either party withdraws from the mediation process, the 45 calendar-day timeline for the hearing starts the next day.	Mediation: If both parties agree to mediation, the hearing timeline is extended for 30 calendar days from the date the Department notifies the agreed upon mediator of the assignment. If the parties have not reached agreement by the end of the 30 calendar-day period, the mediation process may be continued until an agreement is reached, if both parties agree to the continuation in writing. However, if either party withdraws from the mediation process, the 45 calendar-day timeline for the hearing starts the next day.
If mediation is successful, the complainant must withdraw the due process complaint in writing by notifying the Administrative Hearing Commission at: Fax: 573-751-5018 Mail: PO Box 1557, Jefferson City, MO 65102	
Prepare for the hearing before the Administrative Hearing Commission (AHC). The AHC is independent of the Department. The AHC coordinates the due process proceeding and all prehearing matters. The AHC may hold a prehearing conference. The AHC sets the date, time and location of the hearing. The complainant has the burden of proof and puts on evidence first. There will be live testimony with an opportunity for cross-examination of witnesses. Any questions concerning the hearing should be addressed to the AHC.	Prepare for the hearing before the Administrative Hearing Commission (AHC). The AHC is independent of the Department. The AHC coordinates the due process proceeding and all prehearing matters. The AHC may hold a prehearing conference. The AHC sets the date, time and location of the hearing. The complainant has the burden of proof and puts on evidence first. There will be live testimony with an opportunity for cross-examination of witnesses. Any questions concerning the hearing should be addressed to the AHC.
By day 45 of the Department receiving the due process complaint, the AHC will issue the final decision unless extensions have been granted to that 45-day timeline. Note: most hearings are extended and not concluded within 45 days.	By day 45 of the Department receiving the due process complaint, the AHC will issue the final decision unless extensions have been granted to that 45-day timeline. Note: most hearings are extended and not concluded within 45 days.

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