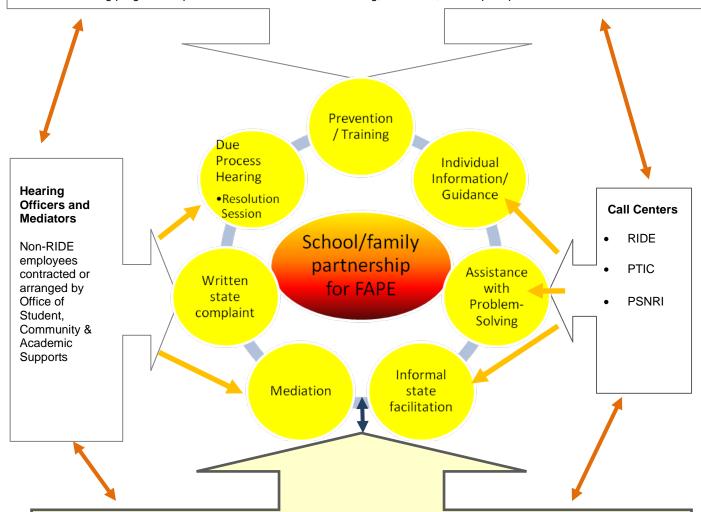
Rhode Island Department of Education (RIDE) Dispute Resolution: A System of Continuous Improvement

Ongoing and periodic training and professional development:

- RIDE Family-School Partnership training & measurement: SPP Indicator 8 improvement activities;
- RIDE Cultural & linguistic competency guidance through SPP Indicator 9 & 10 improvement activities;
- RIDE technical assistance in secondary transition through SPP Indicator 13 improvement activities;
- Family-School partnership and parent training and support through contracted and other activities of the Parent Training & Information Center at RIPIN;
- IEP Training through a contract with the RI Technical Assistance Project at RI College
- RIDE training programs to promote consensus decision-making, mediation, and dispute prevention



Office of Student, Community & Academic Supports, Rhode Island Department of Education: Due Process/Dispute Resolution System Policies, Protocols, Guidance, Staffing, Training, and Resourcing

Educational Specialist

Legal Services

Office Call Center

Contracted Mediators and Due Process Hearing Officers

Other expert individuals as needed

Feedback from clients, stakeholders, and partners

Ongoing professional and system improvements through professional communities of practice, e.g. CADRE, NERRC