

Showcasing Exemplary Practices:



CADRE's
5th National Symposium on
**Dispute Resolution in
Special Education**

~Program Agenda~

*Valley River Inn
Eugene, OR
October 26th - 28th, 2011*

Wednesday, October 26, 2011

Time	Activity – Title – Presenter	Strand*
7:30 a.m. – 5:00 p.m.	Registration	
9:00 a.m. – 10:45 a.m.	<p style="text-align: center;">Opening Plenary</p> <p>Welcome from OSEP Hillary Tabor, Education Program Specialist, U.S. Department of Education, Office of Special Education Programs <i>(Invited)</i></p> <p>CADRE & the Future of Exemplary Practices Marshall Peter, Director, CADRE</p> <p>Introduction of Keynote Speaker Philip Moses, Symposium Chair, Assistant Director, CADRE</p> <p>Keynote Address <i>Staying With Conflict: The Challenge of Engagement in the Face of Enduring Disputes</i> Bernie Mayer, Ph.D., Professor, Werner Institute for Negotiation and Dispute Resolution, Creighton University</p>	
10:45 a.m.– 11:00 a.m.	Break	
11:00 a.m.– 12:30 p.m.	Concurrent Session #1	
#1	<p><i>“The Exemplary Wisconsin Model: An ADR System Fortified by Stakeholder Engagement”</i> Patricia Williams & Margaret Resan, Wisconsin Department of Public Instruction, Special Education Team, Madison, WI; Jane Burns, Burns Mediation Services, Hartland, WI; Jan Serak & Nelsinia Wroblewski, Wisconsin Family Assistance Center for Education, Training, & Support, Milwaukee, WI; Nissan Bar-Lev, Cooperative Educational Service Agency #7, Chilton, WI</p>	PE/PRS
#2	<p><i>“21 Best Practices for Successful IEP Meetings”</i> Nick Martin, The Center for Accord, Inc., Plano, TX</p>	IEP

#3	<i>"Utilizing Data to Guide Compliance and Promote Dispute Resolution Effectiveness"</i> Ron Geiersbach & Henry Millward, Virginia Department of Education, Division of Special Education Student Services, Office of Dispute Resolution and Administrative Services, Richmond, VA	DPRM/ PRS
#4	<i>"Pushing the Limits: Expanding Special Education Mediation into Suspensions"</i> Rebecca Price, Safe Horizon Mediation Program, Brooklyn Law School Mediation Clinic, Mediation Clinic at CUNY School of Law, New York, NY; Ana Espada, Advocates for Children of New York	MED
#5	<i>"Positively Involving Parents in Their Child's Education"</i> Carol Bercos, Joy Bux & Priscilla Cuba, Special Education District of Lake County, Gages Lake, IL	PE/RE
#6	<i>"From the Art of Conflict Resolution to the Science of Conflict Resolution"</i> Gail Nugent, Consultant for Norwalk-La Mirada Unified School District and other Districts in California, Cardiff by the Sea, CA; Marc Purchin, Southwest Special Education Local Plan Area, Culver City, CA	EA
#7	<i>"Where's the Problem? An "I Spy" Experience in Dispute Resolution"</i> Hillary Tabor, Office of Special Education Programs, Washington, DC (<i>Invited</i>)	PRS
12:30 p.m. - 2:00 p.m.	Lunch	
2:00 p.m. – 3:30 p.m.	Concurrent Session #2	
#1	<i>"The Exemplary Iowa Model: Investing in Local-Level Dispute Resolution"</i> Eric Neessen, Iowa Department of Education, Bureau of Children, Family and Community Services, Des Moines, IA; Dee Ann Wilson, formerly of Iowa Department of Education, Bureau of Children, Family and Community Services, Des Moines, IA	EA/PRS
#2	<i>"SpedEx: Resolving Disputes in a Trust-building and Child-centered Way"</i> Miriam Kurtzig Freedman, Stoneman, Chandler & Miller, LLP, School Law Pro, Boston, MA; Special Education Day Committee, Newtonville, MA	EA
#3	<i>"Exemplary Models of Parent Support: The Oregon r.i.s.e. IEP/Mediation Partners Program"</i> Leah Skipworth, Oregon r.i.s.e Center, Salem, OR	PE/IEP/ MED
#4	<i>"Arbitration As An Alternative Dispute Resolution Procedure"</i> James Rosenfeld, Seattle University School of Law, Academy for IDEA Administrative Law Judges and Hearing Officers, Seattle, WA	PRS
#5	<i>"Moving from Agony to Ecstasy with IEP Facilitation"</i> Susan Bruce and Mary Eaddy, Parents Reaching Out to Parents, Columbia, SC	PE/IEP

#6	<i>"Recent Case Law: The Good and the Not So Much"</i> Barbara Bateman, Special Education Consultant, Eugene, OR	DPRM/ PRS
3:30 p.m.- 4:00 p.m.	Break	
4:00 p.m. – 5:30 p.m.	Concurrent Session #3	
#1	<i>"The Exemplary Pennsylvania Model: Ensuring the Full-Range of Dispute Resolution Options"</i> Kerry Voss Smith & Dixie Trinen, Pennsylvania Office for Dispute Resolution, Harrisburg, PA	PRS
#2	<i>"Positive Parent Engagement Strategies: Optimizing Play of the Team"</i> Ed Litteneker, Litteneker Law, Lewiston, ID; Mont Hibbard, Mont Hibbard Consulting, Lewiston, ID	PE
#3	<i>"My Powers Are Beyond Your Comprehension: Hearing Officer and Mediator Training/Certification in Compliance with IDEA'04"</i> Jim Gerl, Scotti & Gerl, Lewisburg, WV	MED/ DPRM
#4	<i>"Sustainable Approaches to Power and Communication in Long Term Conflicts"</i> Bernie Mayer, Werner Institute for Negotiation and Dispute Resolution, Creighton University, Omaha, NE	EA/IEP/MED
#5	<i>"IEP Facilitation – 20 Tips and Techniques to Facilitate an Effective IEP"</i> Julie Gentili Armbrust, Mediation Northwest, Eugene, OR	IEP
#6	<i>"Stakeholder Engagement & Building Capacity at the Local Level"</i> Jo Anne Pool Blades, Oklahoma Special Education Resolution Center, Tulsa, OK; Sharon House, Oklahoma Parents Center, Holdenville, OK; Andrea Kunkel, Oklahoma Directors of Special Education; Christa Knight, Oklahoma State Department of Education, Bristow, OK	EA/PE
#7	<i>"Online Case Management and Dispute Resolution Communication"</i> Clare Fowler & Jim Melamed, Mediate.com, Eugene, OR	PRS
5:30 p.m.	Reception in the River Rooms	

Thursday, October 27, 2011

Time	Activity – Title – Presenter	Strand*
8:00 a.m. – 5:00 p.m.	Registration	
8:00 a.m. – 9:00 a.m.	Continental Breakfast	
9:00 a.m. – 10:30 a.m.	<p style="text-align: center;">Keynote Plenary & “Keys to Access” Award Presentation</p> <p>Introduction of Keynote Speaker Philip Moses, Symposium Chair, Assistant Director, CADRE</p> <p>Keynote Address <i>Exemplary Leadership: How Dispute Resolution Professionals Change Cultures</i> Michelle LeBaron, Professor of Law and Director, UBC Program on Dispute Resolution</p> <p>“Keys to Access” Award Presentation Anita Engiles & Marshall Peter, CADRE</p> <p>Award Recipient Michelle LeBaron, Professor of Law and Director, UBC Program on Dispute Resolution</p>	
10:30 a.m. - 10:45 a.m.	Break	
10:45 a.m.– 12:15 p.m.	Concurrent Session #4	
#1	<p><i>“The Exemplary Oklahoma Model: Contracting with Institutions of Higher Learning”</i> Jo Anne Pool Blades, Oklahoma Special Education Resolution Center, Tulsa, OK; Linda Jaco, Oklahoma State University, Stillwater, OK; Christa Knight, Oklahoma State Department of Education, Bristow, OK</p>	PRS
#2	<p><i>“The Role of Family Organizations in Developing & Implementing an Effective Early Intervention Dispute Resolution System”</i> Diana MTK Autin & Margaret Kinsell, Statewide Parent Advocacy Network of New Jersey, Newark, NJ</p>	EA/PE/ PRS
#3	<i>“North, South, East, West: Collaboration Works The Best”</i>	EA/PE

	Nathan Anderson, South Dakota Parent Connection, Sioux Falls, SD	
#4	<p><i>"Special Education and Dispute Resolution in Times of Financial Austerity: A Discussion"</i> Robert Benjamin, Mediation and Conflict Management Services, Portland, OR; Marshall Peter, CADRE, Eugene, OR</p>	PRS
#5	<p><i>"Putting The Puzzle Together: Moving Beyond Quantitative Due Process Hearing Data"</i> Tracy Gershwin Mueller, University of Northern Colorado, Greeley, CO</p>	IEP/ DPRM/ RE
#6	<p><i>"Tools and Techniques for IEP Meeting Facilitation and Conflict Resolution: Balancing Diverse Teams Through the IEP Process"</i> Joyce Little & Douglas Little, Key2Ed, Inc., Franklin, TN</p>	IEP
#7	<p><i>"The Four Ways to Assure Mediator Quality (and why none of them work)"</i> Michael Moffitt, University of Oregon School of Law, Eugene, OR</p>	MED
12:15 p.m.– 1:45 p.m.	<p style="text-align: center;">Luncheon Plenary</p> <p>Introduction of Featured Speaker Marshall Peter, Director, CADRE</p> <p>Featured Speaker Alexa Posny, Assistant Secretary, U.S. Department of Education, Office of Special Education and Rehabilitative Services (<i>Invited</i>)</p>	
1:45 p.m. – 3:15 p.m.	Concurrent Session #5	
#1	<p><i>"IEP/IFSP Facilitation Skill: Counter Proposal Process, A Technique to Gain Agreements"</i> Trisha Bergin-Lytton, Independent Mediator & Facilitator, Tijeras, NM</p>	IEP
#2	<p><i>"Three Approaches - One Purpose: Early Dispute Resolution Strategies"</i> Gail Nugent, Consultant for Norwalk-La Mirada Unified School District and other Districts in California, Cardiff by the Sea, CA; Marc Purchin, Southwest Special Education Local Plan Area, Culver City, CA; Elaine Talley, Independent Contractor, Davis, CA</p>	EA
#3	<p><i>"Resolution Meetings: The Ugly, the Bad and the Good"</i> Andrew Eulass, Illinois State Board of Education, Special Education and Support Services, Springfield, IL; Kacey Gregson, Arizona Department of Education, Exceptional Student Services; Richard Zeller, CADRE, Eugene, OR</p>	DPRM
#4	<p><i>"ADR in Special Education – How to Build Trust in a Mediation System When Distrust Abounds"</i> Patricia McGinnis & Adele Ciriacy, Minnesota Department of Education, Roseville, MN; Jody Manning, PACER Center, Minneapolis, MN</p>	PE/MED/ PRS

#5	<i>"Ensuring Self-Determination Throughout Mediation: Ethical and Effective Practices in Screening Cases, Preparing Clients, and Avoiding Coercion"</i> Timothy Hedeem, Kennesaw State University, Kennesaw, GA	PRS/RE/MED
#6	<i>"The Independent Child Advocate Program: A Unique Approach to Special Education Dispute Resolution"</i> Carlo Rossi, Sonoma County (CA) Special Education Local Plan Area & Social Advocates for Youth, Sebastopol, CA	EA/PRS
#7	<i>"What's Brewing in the Kettle: Bringing Mettle to the Mediator's Toolbox"</i> Anita Engiles, CADRE, Eugene, OR; John Reiman, Western Oregon University, Monmouth, OR	MED
3:15 p.m. – 3:45 p.m.	Break	
3:45 p.m. – 5:15 p.m.	Concurrent Session #6	
#1	<i>"Looking in the Rear View Mirror...Six Years of APR/SPP Data"</i> Richard Zeller, CADRE, Eugene, OR	PRS
#2	<i>"Exemplary Practices in Preparing Parents to Participate in Mediation and IEP Facilitation"</i> Charlotte Price, Nelsinia Wroblewski, WI FACETS, Milwaukee, WI; Sharon House, Oklahoma Parents Center, Holdenville, OK; Karen Thompson, ASK Family Resource Center, Johnston, IA	IEP/MED
#3	<i>"How Apology Can Promote Exemplary Practices for Reducing Special Education Disputes"</i> Prudence Hutton, Attorney at Law, Fresno, CA	EA/ MED
#4	<i>"Mediation in Okinawa?: The Challenges of Providing a Spectrum of Special Education Conflict Management Services in a Worldwide School System"</i> Ellen Kabcenell Wayne, Department of Defense Education Activity, Arlington, VA; Jonathon Beyer, Department of Defense Education Activity, Okinawa, Japan; Leila Peterson, SchoolTalk, Inc, Alexandria, VA; Anita Engiles, CADRE, Eugene, OR	EA/PRS
#5	<i>"Rethinking Mediation Training: Intercultural Considerations in Special Education"</i> Michelle LeBaron, Professor of Law and Director UBC Program on Dispute Resolution	MED
#6	<i>"Leadership Challenges Affecting Special Education"</i> Greg Abell, Sound Options Group, LLC, Bainbridge Island, WA; Karen Hannan, Possibilities, Inc., Portland, OR	PRS
#7	<i>"Resolution Options as New Practices: IEP Facilitation as Systemic Challenge"</i> Margaret Reed, Fitchburg State University, Douglas, MA	IEP/RE

Professional Development Institute

Friday, October 28, 2011

Time	Activity – Title – Presenter	Strand*
7:30 a.m. – 10:00 p.m.	Registration	
7:30 a.m. – 8:30 a.m.	Continental Breakfast	
8:30 a.m. – 9:30 a.m.	Opening Plenary Introduction of Featured Speaker Marshall Peter, Director, CADRE Featured Speaker Melody Musgrove, Director, U.S. Department of Education, Office of Special Education Programs <i>(Invited)</i>	
9:30 a.m. – 12:30 p.m.	Professional Development Institute ~ Session #1	
#1	<i>"I Have All These Skills, Now Why Don't They Just Listen?"</i> Jan Zager, Your Kid's Law, Mercer Island, WA; Sandra Blumenreich, Sandra Blumenreich and Associates LLC, Pomona, NY; Carole Boccumini, Student Advocacy Inc., Elmsford, NY	EA
#2	<i>"19 Tools for the Facilitator's Toolbox"</i> Nick Martin, The Center for Accord, Inc., Plano, TX	IEP
#3	<i>"Trust is like the air we breathe - we don't notice it until it's gone..."</i> Cathy Fromme, TrustWorks, Tacoma, WA	EA/PE/ RE
#4	<i>"Building a Better Mousetrap, or Insights on the Design and Evaluation of Dispute Resolution Systems"</i> Courtney Brown, Lumina Foundation, Indianapolis, IN; Richard Zeller, CADRE, Eugene, OR; Timothy Hedeem, Kennesaw State University, Kennesaw, GA	PRS/RE
#5	<i>"Fostering Mediation in Culturally Diverse Populations by Understanding Techniques of Effective Cross-cultural Dispute Resolution"</i> Sukhsimranjit Singh, Willamette University College of Law, Salem, OR	EA/MED
#6	<i>"Have wig, will gavel...: Conducting a Due Process Hearing & Managing the Hearing"</i>	DPRM

	<i>Process”</i> Jim Gerl, Scotti & Gerl, Lewisburg, WV	
12:30 p.m. - 1:45 p.m.	Lunch/Plenary Recognition of Exemplar States	
1:45 p.m. – 4:45 p.m.	Professional Development Institute ~ Session #2	
#1	<i>“Law and Fact-Finding: Avoiding Jargon and Bringing Clarity to Special Education Decisions that will Hold up in Court”</i> Suzy Harris, Portland Public Schools, Portland, OR	DPRM
#2	<i>“The IEP/IFSP Facilitation Process Journey, Steps from Start to Finish”</i> Trisha Bergin-Lytton, Independent Mediator & Facilitator, Tijeras, NM	IEP
#3	<i>“Maximizing Mediation: An Experienced Mediator's Favorite Techniques”</i> Jim Melamed, Mediate.com, Eugene, OR	MED
#4	<i>“Effective Communication that Really Works”</i> Jacey Tramutt, PEAK Parent Center, Golden, CO	EA/PE
#5	<i>“The SEA’s Responsibility for IEP/IFSP Meeting Quality – the Minnesota Approach”</i> Patricia McGinnis & Adele Ciriacy, Minnesota Department of Education, Roseville, MN; Wendy Watson, The Arc, St. Paul, MN	IEP
#6	<i>“Reaching for Hope: The Interpersonal Neurobiology of Empathy in Early Conflict Management”</i> Sarah Peyton, Needs Based Communication, Vancouver, WA	EA

Strand Key

EA	=	Early Dispute Prevention & Resolution
PE	=	Parent Engagement
IEP	=	Individual Education Plan/Individual Family Service Plan
MED	=	Mediation
DPRM	=	Due Process Hearings/Resolution Meeting
PRS	=	Program Administration/System-Wide
RE	=	Research & Evaluation